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660 860 112

....., day

Name of consumer(s):

Consumer(s) address:

Complaint of goods

I hereby notify that the product purchased by me on

..... is flawed.

The defect is:

.....
.....

The defect was found on

In view of the above, on the basis of the Act of April 23, 1964 of the Civil Code, I demand:

- exchange the goods for a new one on the basis of Article 561 § 1 of the Civil Code *)
- repair the goods free of charge on the basis of Article 561 § 1 of the Civil Code *)
- reduce the price of the goods by the amount of : (in words:
.....) z ł. Please return the quoted amount
on account
- I withdraw from the contract and request a refund of the price of the goods on account:
.....

Regards

.....

*delete as appropriate